



# CLIENT SATISFACTION SURVEY

Course Title: Recreational Boat Operator Course

Date:

Trainers Name:

Q1. Overall

Scale 1 = Poor to 5 = Excellent

Thinking in general about the course you are have undertaken, with Construction Training International, how would you rate your course overall?	←				→		Don't Know
	1	2	3	4	5		

Q2. Specific Questions

Please read the following statements and circle the appropriate number on the scale

1 = Strongly Disagree to 5 = Strongly Agree.

OR Don't Know

a.	You were given a clear idea of what you could achieve by the end of the course	←	1	2	3	4	5	→		Don't Know
b.	The topics covered in the course were interesting	1	2	3	4	5		Don't Know		
c.	The trainer/s had good knowledge of the subject they were teaching	1	2	3	4	5				Don't Know
d.	You were easily able to talk to your trainer when required	1	2	3	4	5		Don't Know		
e.	You feel you will be able to use what you have learned in the course in every day life.	1	2	3	4	5				Don't Know

Any further comments you wish to make regarding the course or trainer:

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Explanatory feedback from the trainer to the client :

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If you require retesting this will be completed within 4 weeks.